

Petting Smiles Terms and Agreement

Last Updated: 1/10/24

Welcome to Petting Smiles, a mobile petting zoo service. We are dedicated to providing a fun, educational, and safe animal interaction experience. By accessing and using our services, you agree to the following terms and conditions. Please read them carefully.

1. Acceptance of Terms

By booking our mobile petting zoo, you signify your agreement to these terms and conditions. If you do not agree to these terms, please do not use our services.

2. Services Provided

Petting Smiles offers a mobile petting zoo service that includes the delivery of various domesticated animals to your specified location for a predetermined amount of time.

3. Booking and Payment

3.1. All bookings must be made at least two weeks in advance or subject to availability, through our official channels. (Please use the link Attached to email)

3.2. 50% none refundable Deposit is required to confirm your booking Via [Zelle to 7133924391](#), and Final remaining Payment is Due before services are rendered the day of your event.

3.3. Cancellation policy: if you have to cancel due to bad weather or any other reasons you can re schedule to another available day/time for up to a year. On days with bad weather is in radar we will call to get 1 final green light , once a final green light is give, we wont be able to re-schedule .

3.5. We will contact your couple of days prior to your event to confirm.

4. Safety and Supervision

4.1. A trained staff member will always accompany the animals.

4.2. Children must be supervised by a responsible adult at all times during the interaction with the animals.

4.3. Instructions given by our staff for safety must be followed at all times.

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5. Liability Waiver

5.1. While we prioritize safety, interaction with animals inherently includes risks. By agreeing to these terms, you waive any claims against Petting Smiles and its employees for any injury, loss, or damage sustained during our services.

5.2. Petting Smiles is not responsible for any personal property lost or damaged during our services.

6. Animal Welfare

6.1. We are committed to the highest standards of animal welfare. Mistreatment of animals during our service will not be tolerated.

6.2. If an animal appears stressed or uncomfortable, our staff may remove the animal from interaction to ensure its well-being.

7. Health and Hygiene

7.1. Hand sanitization is required before and after interacting with the animals.

7.2. Eating and drinking are not allowed in the animal interaction area.

8. Environmental Conditions

8.1. Our services are subject to suitable weather and environmental conditions. In case of unsuitable conditions, we reserve the right to cancel or reschedule the service.

8.2. The client must provide a safe, clean, and secure area for the animals and staff. We can set up on most surfaces but not rocks or muddy areas.

9. Changes to Terms

Petting Smile reserves the right, at its sole discretion, to modify or replace these terms at any time. If a revision is material, we will provide at least 7 days notice prior to any new terms taking effect.

10. Governing Law

These terms shall be governed and construed in accordance with the laws of State of Texas, without regard to its conflict of law provisions.

11. Contact Us

If you have any questions about these Terms, please contact us at 7133924391.

Initial. _____

Acknowledgment: By booking our mobile petting zoo services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

Signature _____.

Date: _____

Initial. _____